Mean Value Analysis and Related Techniques

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- 1. Analysis of Open Queueing Networks
- 2. Mean-Value Analysis
- 3. Approximate MVA
- 4. Balanced Job Bounds

Analysis of Open Queueing Networks

- □ Used to represent transaction processing systems, such as airline reservation systems, or banking systems.
- Transaction arrival rate is not dependent on the load on the computer system.
- □ Arrivals are modeled as a Poisson process with a mean arrival rate λ .
- **Exact analysis of such systems**
- Assumption: All devices in the system can be modeled as either fixed-capacity service centers (single server with exponentially distributed service time) or delay centers (infinite servers with exponentially distributed service time).

Analysis of Open Queueing Networks

For all fixed capacity service centers in an open queueing network, the response time is:

 $R_i = S_i \left(1 + Q_i \right)$

- □ On arrival at the *i*th device, the job sees Q_i jobs ahead (including the one in service) and expects to wait $Q_i S_i$ seconds. Including the service to itself, the job should expect a total response time of $S_i(1+Q_i)$.
- ❑ Assumption: Service is memory-less (not operationally testable) ⇒ Not an operational law
- Without the memory-less assumption, we would also need to know the time that the job currently in service has already consumed.

Mean Performance

□ Assuming *job flow balance*, the throughput of the system is equal to the arrival rate:

$$X = \lambda$$

□ The throughput of i^{th} device, using the *forced flow law* is:

$$X_i = X V_i$$

□ The utilization of the i^{th} device, using the *utilization law* is:

$$U_i = X_i S_i = X V_i S_i = \lambda D_i$$

□ The queue length of i^{th} device, using Little's law is:

$$Q_i = X_i R_i = X_i S_i (1+Q_i) = U_i (1+Q_i)$$

 $Q_i = U_i / (1-U_i)$

Or

□ Notice that the above equation for Q_i is identical to the equation for M/M/1 queues.

Mean Performance

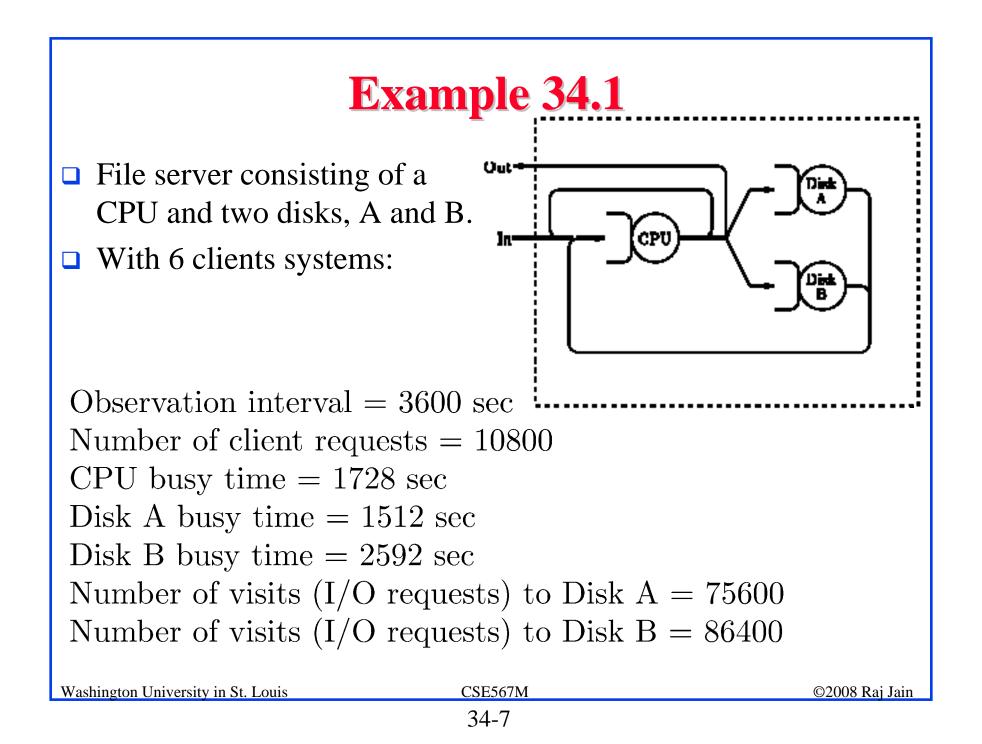
□ The device response times are:

$$R_i = \frac{S_i}{1 - U_i}$$

□ In delay centers, there are infinite servers and, therefore:

$$R_i = S_i$$
$$Q_i = R_i X_i = S_i X V_i = X D_i = U_i$$

Notice that the utilization of the delay center represents the mean number of jobs receiving service and does not need to be less than one.



X	=	Throughput = $10800/3600$
	=	3 client requests per sec
V_A	=	75600/10800 = 7 visits per client request to disk A
V_B	=	86400/10800 = 8 visits per client request to disk B
V_{CPU}	=	1 + 7 + 8
	—	16 visits per client requests to CPU
D_{CPU}	—	1728/10800 = 0.16 sec of CPU time per client request
D_A	=	1512/10800
	=	0.14 sec of disk A time per client request
D_B	=	2592/10800
	=	0.24 sec of disk B time per client request
S_{CPU}	=	0.16/16 = 0.01 sec per visit to CPU
S_A	=	0.14/7 = 0.02 sec per visit to disk A
S_B	=	0.24/8 = 0.03 sec per visit to disk B

Device utilizations using the utilization law are:

$$U_{CPU} = XD_{CPU} = 3 \times 0.16 = 0.48$$
$$U_A = XD_A = 3 \times 0.14 = 0.42$$
$$U_B = XD_B = 3 \times 0.24 = 0.72$$

□ The device response times using Equation 34.2 are:

$$R_{CPU} = S_{CPU}/(1 - U_{CPU})$$

= 0.01/(1 - 0.48) = 0.0192 sec
$$R_A = S_A/(1 - U_A) = 0.02/(1 - 0.42) = 0.0345 \text{ sec}$$
$$R_B = S_B/(1 - U_B) = 0.03/(1 - 0.72) = 0.107 \text{ sec}$$

Server response time:

1

$$R = \sum_{i=1}^{10} V_i R_i$$

= 16 × 0.0192 + 7 × 0.0345 + 8 × 0.107
= 1.406 sec

□ We can quantify the impact of the following changes:

Q: What if we increase the number of clients to 8? \Rightarrow Request arrival rate will go up by a factor of 8/6. X = 4 requests/sec $U_{CPU} = XD_{CPU} = 4 \times 0.16 = 0.64$ $U_A = XD_A = 4 \times 0.14 = 0.56$ $U_B = XD_B = 4 \times 0.24 = 0.96$ $R_{CPU} = S_{CPU}/(1 - U_{CPU})$ = 0.01/(1-0.64) = 0.0278 sec $R_A = S_A/(1 - U_A) = 0.02/(1 - 0.56) = 0.0455$ sec $R_B = S_B/(1 - U_B) = 0.03/(1 - 0.96) = 0.75$ sec $R = 16 \times 0.0278 + 7 \times 0.0455 + 8 \times 0.75 = 6.76 \text{ sec}$ □ Conclusion: Server response time will degrade by a factor of 6.76/1.406 = 4.8

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Q: What if we use a cache for disk B with a hit rate of 50%, although it increases the CPU overhead by 30% and the disk B service time (per I/O) by 10%.

□ A:

$$V_B = 0.5 \times 8 = 4$$

$$S_{CPU} = 1.3 \times 0.01 = 0.013 \Rightarrow D_{CPU} = 0.208 \text{ sec}$$

$$S_B = 1.1 \times 0.03 = 0.033 \Rightarrow D_B = 4 \times 0.033 = 0.132 \text{ sec}$$

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□ The analysis of the changed systems is as follows:

Q: What if we have a lower cost server with only one disk (disk A) and direct all I/O requests to it?

$$V_B = 0$$

$$V_A = 7 + 8 = 15$$

$$D_{CPU} = 0.16 \text{ sec} (\text{as before})$$

$$D_A = 15 \times 0.02 = 0.3 \text{ sec}$$

$$U_{CPU} = XD_{CPU} = 3 \times 0.16 = 0.48$$

$$U_A = XD_A = 3 \times 0.3 = 0.90$$

$$R_{CPU} = S_{CPU} / (1 - U_{CPU}) = 0.01 / (1 - 0.48) = 0.0192 \text{ sec}$$

$$R_A = S_A/(1 - U_A) = 0.02/(1 - 0.90) = 0.2 \text{ sec}$$

$$R = 16 \times 0.0192 + 15 \times 0.2 = 3.31 \text{ sec}$$

• A: the server response time will degrade by a factor of 3.31/1.406 = 2.35

Mean-Value Analysis (MVA)

- Mean-value analysis (MVA) allows solving closed queueing networks in a manner similar to that used for open queueing networks
- It gives the mean performance. The variance computation is not possible using this technique.
- Initially limit to fixed-capacity service centers. Delay centers are considered later. Load-dependent service centers are also considered later.
- Given a closed queueing network with N jobs: $R_i(N) = S_i (1+Q_i(N-1))$
- □ Here, $Q_i(N-1)$ is the mean queue length at i^{th} device with *N*-1 jobs in the network.
- □ It assumes that the service is memoryless

Mean-Value Analysis (MVA)

- Since the performance with no users (N=0) can be easily computed, performance for any number of users can be computed iteratively.
- □ Given the response times at individual devices, the system response time using the general response time law is:

$$R(N) = \sum_{i=1}^{M} V_i R_i(N)$$

□ The system through $put^{i=1}$ using the interactive response time law is: N

$$K(N) = \frac{1}{R(N) + Z}$$

Mean-Value Analysis (MVA)

The device throughputs measured in terms of jobs per second are:

$$X_i(N) = X(N) V_i$$

□ The device queue lengths with *N* jobs in the network using Little's law are:

 $Q_i(N) = X_i(N) R_i(N) = X(N) V_i R_i(N)$

□ Response time equation for delay centers is simply:

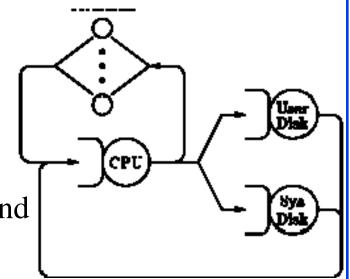
$$R_i(N) = S_i$$

Earlier equations for device throughputs and queue lengths apply to delay centers as well.

$$Q_i(0)=0$$

Example 34.2

- Consider a timesharing system
- Each user request makes ten I/O requests to disk A, and five I/O requests to disk B.
- The service times per visit to disk A and disk B are 300 and 200 milliseconds, respectively.



■ Each request takes two seconds of CPU
time and the user think time is four seconds.
$$S_A = 0.3, V_A = 10 \Rightarrow D_A = 3$$

 $S_B = 0.2, V_B = 5 \Rightarrow D_B = 1$
 $D_{CPU} = 2, V_{CPU} = V_A + V_B + 1 = 16 \Rightarrow S_{CPU} = 0.125$
 $Z = 4$, and $N = 20$
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□ Initialization:

> Number of users: N=0

> Device queue lengths: $Q_{CPU}=0$, $Q_A=0$, $Q_B=0$

□ Iteration 1:

> Number of users: N=1

> Device response times:

 $R_{CPU} = S_{CPU}(1 + Q_{CPU}) = 0.125(1 + 0) = 0.125$ $R_A = S_A(1 + Q_A) = 0.3(1 + 0) = 0.3$ $R_B = S_B(1 + Q_B) = 0.2(1 + 0) = 0.2$

> System Response time:

$$R = R_{CPU}V_{CPU} + R_A V_A + R_B V_B$$

 $0.125 \times 16 + 0.3 \times 10 + 0.2 \times 5 = 6$

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> System Throughput: X=N/(R+Z)=1/(6+4)=0.1

> Device queue lengths:

$$Q_{CPU} = XR_{CPU}V_{CPU} = 0.1 \times 0.125 \times 16 = 0.2$$

$$Q_A = XR_A V_A = 0.1 \times 0.3 \times 10 = 0.3$$

$$Q_B = XR_B V_B = 0.1 \times 0.2 \times 5 = 0.1$$

□ Iteration 2:

> Number of users: N=2

> Device response times:

 $R_{CPU} = S_{CPU}(1 + Q_{CPU}) = 0.125(1 + 0.2) = 0.15$ $R_A = S_A(1 + Q_A) = 0.3(1 + 0.3) = 0.39$ $R_B = S_B(1 + Q_B) = 0.2(1 + 0.1) = 0.22$

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> System Response time:

$$R = R_{CPU}V_{CPU} + R_A V_A + R_B V_B$$

- $= 0.15 \times 16 + 0.39 \times 10 + 0.22 \times 5 = 7.4$
- > System Throughput: X=N/(R+Z)=2/(7.4+4)=0.175

> Device queue lengths:

 $Q_{CPU} = XR_{CPU}V_{CPU} = 0.175 \times 0.15 \times 16 = 0.421$ $Q_A = XR_A V_A = 0.175 \times 0.39 \times 10 = 0.684$ $Q_B = XR_B V_B = 0.175 \times 0.22 \times 5 = 0.193$

MVA Results for Example 34.2										
Iteration	Response Time				System	Q	ueue Leng	gths		
#	CPU	Disk A	Disk B	System	Throughput	CPU	Disk A	Disk B		
1	0.125	0.300	0.200	6.000	0.100	0.200	0.300	0.100		
2	0.150	0.390	0.220	7.400	0.175	0.421	0.684	0.193		
3	0.178	0.505	0.239	9.088	0.229	0.651	1.158	0.273		
4	0.206	0.647	0.255	11.051	0.266	0.878	1.721	0.338		
5	0.235	0.816	0.268	13.256	0.290	1.088	2.365	0.388		
	•	:	•			• •	•	• •		
17	0.370	3.962	0.300	47.045	0.333	1.974	13.195	0.499		
18	0.372	4.259	0.300	50.032	0.333	1.981	14.187	0.499		
19	0.373	4.556	0.300	53.022	0.333	1.987	15.181	0.500		
20	0.373	4.854	0.300	56.016	0.333	1.991	16.177	0.500		

- MVA is applicable only if the network is a product form network.
- This means that the network should satisfy the conditions of job flow balance, one step behavior, and device homogeneity.
- Also assumes that all service centers are either fixed-capacity service centers or delay centers.
- In both cases, we assumed exponentially distributed service times.

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Approximate MVA

- $\Box Useful for large values of N$
- □ Schweitzer's approximation:
 - Estimate the queue lengths with N jobs and computing the response times and throughputs. The values so computed can be used to re-compute the queue lengths.
 - > Assumes that as the number of jobs in a network increases, the queue length at each device increases proportionately.

□ Analytically:

$$\frac{Q_i(N)}{N} = a_i \text{ (Constant)} \quad \forall N$$

Approximate MVA (Cont)

□ In particular, this implies:

Or

$$\frac{Q_i(N-1)}{N-1} = \frac{Q_i(N)}{N}$$

$$Q_i(N-1) = \frac{N-1}{N}Q_i(N)$$

□ MVA equations can, therefore, be written as follows:

$$\begin{split} R_i(N) &= \begin{cases} S_i(1 + \frac{N-1}{N}Q_i(N)) & \text{Fixed-capacity centers} \\ S_i & \text{Delay centers} \end{cases} \\ X(N) &= \frac{N}{Z + \sum V_i R_i(N)} \\ Q_i(N) &= X(N)V_i R_i(N) \end{cases} \end{split}$$

Approximate MVA (Cont)

- □ If the new values of Q_i are not close to the old values ⇒ continue iterating.
- □ If they are sufficiently close, we stop.

Example 34.3

Consider again the timesharing system of Example 34.1. Let us analyze this model using Schweitzer's approximation when there are 20 users on the system. The stopping criterion is to stop when the maximum absolute change in every queue length is less than 0.01.

□ The system parameters are:

 $S_A = 0.3, V_A = 10 \Rightarrow D_A = 3$ $S_B = 0.2, V_B = 5 \Rightarrow D_B = 1$ $D_{CPU} = 2, V_{CPU} = V_A + V_B + 1 = 16 \Rightarrow S_{CPU} = 0.125$ $\Box Z=4$, and N=20

To initialize the queue lengths, we assume that the 20 jobs are equally distributed among the three queues of CPU, disk A, and disk B.

$$Q_{CPU} = Q_A = Q_B = 20/3 = 6.67$$

□ Iteration 1:

> Device response times:

$$R_{CPU} = S_{CPU}(1 + Q_{CPU}) = 0.125(1 + 6.77) = 0.92$$

$$R_A = S_A(1 + Q_A) = 0.3(1 + 6.77) = 2.20$$

$$R_B = S_B(1 + Q_B) = 0.2(1 + 6.77) = 1.47$$

> System Response time:

$$R = R_{CPU}V_{CPU} + R_A V_A + R_B V_B$$

$$= 0.92 \times 16 + 2.20 \times 10 + 1.47 \times 5 = 44$$

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- > System throughput: X=N/(R+Z)=20/(44+4)=0.42
- > Device queue lengths:

 $Q_{CPU} = XR_{CPU}V_{CPU} = 0.42 \times 0.92 \times 16 = 6.11$ $Q_A = XR_A V_A = 0.42 \times 2.20 \times 10 = 9.17$ $Q_B = XR_B V_B = 0.42 \times 1.47 \times 5 = 3.06$

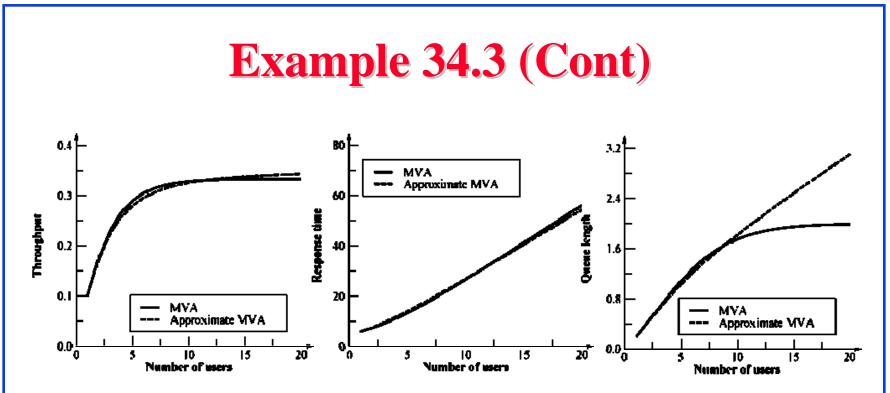
> Maximum absolute change in device queue lengths:

 $\Delta Q = \max\{|6.67 - 6.11|, |6.67 - 9.17|, |6.67 - 3.06|\}$

 $= \max\{0.56, 2.5, 3.61\} = 3.61$

Iteration		Respon	nse Time		System	Queue Lengths		
# CPU Disl		Disk A	Disk B System		Throughput	CPU	Disk A	Disk B
1	0.92	2.20	1.47	44.00	0.42	6.11	9.17	3.06
2	0.85	2.91	0.78	46.64	0.39	5.38	11.50	1.54
3	0.76	3.58	0.49	50.46	0.37	4.49	13.14	0.90
4	0.66	4.05	0.37	52.83	0.35	3.70	14.24	0.65
5	0.56	4.36	0.32	54.23	0.34	3.10	14.97	0.56
6	0.49	4.57	0.31	55.08	0.34	2.67	15.45	0.52
7	0.44	4.70	0.30	55.62	0.34	2.37	15.78	0.50
8	0.41	4.80	0.30	55.97	0.33	2.17	16.00	0.49
9	0.38	4.86	0.29	56.20	0.33	2.04	16.15	0.49
10	0.37	4.90	0.29	56.35	0.33	1.94	16.25	0.48
11	0.36	4.93	0.29	56.45	0.33	1.88	16.31	0.48
12	0.35	4.95	0.29	56.52	0.33	1.84	16.35	0.48
13	0.34	4.96	0.29	56.57	0.33	1.82	16.38	0.48
14	0.34	4.97	0.29	56.59	0.33	1.80	16.40	0.48
15	0.34	4.97	0.29	56.61	0.33	1.79	16.41	0.48
16	0.34	4.98	0.29	56.63	0.33	1.78	16.42	0.48
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- Common mistake: a small error in throughput does not imply that the approximation is satisfactory. The same applies to device utilizations, and the system response time.
- □ In spite of a small error in any of these, the error in the device queue lengths may be quite large.



- Note that the throughput reaches close to its final value within five iterations, while the response time reaches close to its final value within six iterations.
- □ Queue lengths take the longest to stabilize.
- Notice, that for all values of N, the error in throughput is small; the error in response time is slightly larger; and error in queue lengths is the largest.

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Balanced Job Bounds

- A system without a bottleneck device is called a balanced system.
- Balanced system has a better performance than a similar unbalanced system
 - \Rightarrow Allows getting two sided bounds on performance
- An unbalanced system's performance can always be improved by replacing the bottleneck device with a faster device.
- Balanced System: Total service time demands on all devices are equal.

Balanced Job Bounds (Cont)

□ Thus, the response time and throughput of a time-sharing system can be bounded as follows:

$$\max\left\{ND_{max} - Z, D + (N-1)D_{avg}\frac{D}{D+Z}\right\} \le R(N) \le D + (N-1)D_{max}\frac{(N-1)D}{(N-1)D+Z}$$
$$\frac{N}{Z+D+(N-1)D_{max}\frac{(N-1)D}{(N-1)D+Z}} \le X(N) \le \min\left\{\frac{1}{D_{max}}, \frac{N}{Z+D+(N-1)D_{avg}\frac{D}{D+Z}}\right\}$$

- □ Here, $D_{avg} = D/M$ is the average service demand per device.
- □ These equations are known as **balanced job bounds**.
- □ These bounds are very tight in that the upper and lower bound are very close to each other and to the actual performance.
- □ For batch systems, the bounds can be obtained by substituting Z=0

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Balanced Job Bounds (Cont)

- Assumption: All service centers except terminals are fixed-capacity service centers.
- Terminals are represented by delay centers. No other delay centers are allowed because the presence of delay centers invalidates several arguments related to D_{max} and D_{avg} .

Derivation of Balanced Job Bounds

Steps:

- 1. Derive an expression for the throughput and response time of a balanced system.
- 2. Given an unbalanced system, construct a corresponding `best case' balanced system such that the number of devices is the same and the sum of demands is identical in the balanced and unbalanced systems. This produces the upper bounds on the performance.
- 3. Construct a corresponding `worst case' balanced system such that each device has a demand equal to the bottleneck and the number of devices is adjusted to make the sum of demands identical in the balanced and unbalanced systems. This produces the lower bounds on performance.

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- Any timesharing system can be divided into two subsystems: the terminal subsystem consisting of terminals only, and the *central subsystem* consisting of the remaining devices.
- □ Consider a system whose central subsystem is balanced in the sense that all *M* devices have the same total service demand:

$$D_i = \frac{D}{M}$$

- Here, D is the sum of total service demands on the M devices.
- Device response times using the mean-value analysis:

$$R_i(N) = S_i\{1 + Q_i(N-1)\} \qquad i = 1, 2, \dots, M$$

□ Since, the system is balanced, all Q_i 's are equal, and we have:

$$Q_i(N-1) = \frac{Q(N-1)}{M}$$

- □ Here, Q(j) (without any subscript) denotes the total number of jobs in the central subsystem when there are j jobs in the system.
- □ The number of jobs in the terminal subsystem is j-Q(j).
- □ The system response time is given by:

$$R(N) = \sum_{i=1}^{M} V_i R_i(N) = \sum_{i=1}^{M} \frac{D}{M} \left(1 + \frac{Q(N-1)}{M} \right)$$

or
$$R(N) = D + \frac{D}{M} Q(N-1)$$

- A non-iterative procedure to bound Q(N) is based on the following arguments.
- If we replace the system with N workstations so that each user has his own workstation and the workstations are identical to the original system, then the new environment would have a better response time and better throughput.
- The new environment consists of N single user systems and is, therefore, easy to model. Each user spends its time in cycles consisting of Z units of time thinking and D units of time computing. Each job has a probability D/(D+Z) of being in the central subsystem (not at the terminal).

$$\frac{Q(N)}{N} \ge \frac{D}{D+Z}$$
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- Now consider another environment like the previous one except that each user is given a workstation that is N times slower than the system being modeled. This new environment has a total computing power equivalent to the original system, but there is no sharing.
- The users would be spending more time in the central subsystem. That is:

$$\frac{Q(N)}{N} \le \frac{ND}{ND+Z}$$

□ The two equations above combined together result in the following bounds on the number of jobs at the devices $\frac{D}{D+Z} \le \frac{Q(N)}{N} \le \frac{ND}{ND+Z}$ $(N-1)\frac{D}{D+Z} \le Q(N-1) \le (N-1)\frac{(N-1)D}{(N-1)D+Z}$

□ In terms of response time, this results in the following bounds:

$$D + \frac{D}{M}(N-1)\frac{D}{D+Z} \le R(N) \le D + \frac{D}{M}(N-1)\frac{(N-1)D}{(N-1)D+Z}$$
This completes the first step of the derivation.

□ Step 2 :Suppose we have an unbalanced system such that the service demands on i^{th} device is D_i

$$D_{avg} = \frac{1}{M} \sum_{i=1}^{M} D_i$$

□ Bound on the performance of the unbalanced system:

$$R(N) \ge D + (N-1)D_{avg}\frac{D}{D+Z}$$
and
$$X(N) \le \frac{N}{Z+D+(N-1)D_{avg}\frac{D}{D+Z}}$$

□ The expressions on the right-hand side are for the balanced system. This completes the second step of the derivation.

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□ Step 3: Consider a balanced system in which $M'=D/D_{max}$ devices have nonzero demands, each equal to D_{max} ; the remaining devices have zero demands and can, therefore, be deleted from the system.

$$D + (N-1)D_{max} \frac{(N-1)D}{(N-1)D + Z} \ge R(N)$$

$$\frac{N}{Z + D + (N-1)D_{max}\frac{(N-1)D}{(N-1)D + Z}} \le X(N)$$

- The expressions on the left-hand side are for the balanced system.
- Combining equations with asymptotic bounds we get the balanced job bounds.

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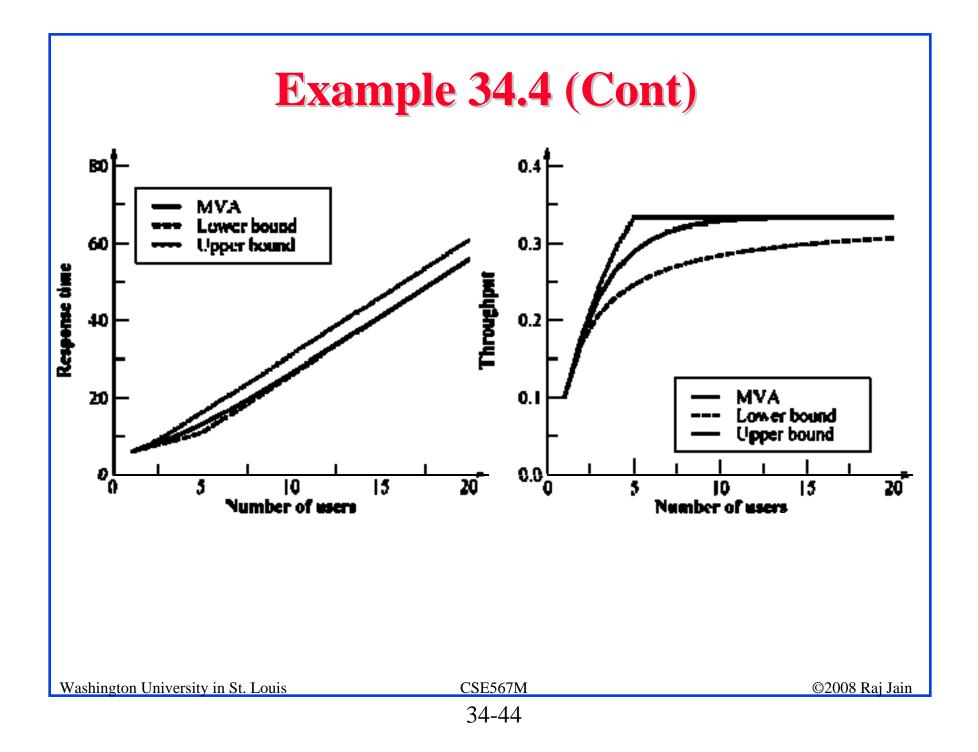
Example 34.4

□ For the timesharing system of Example 34.1

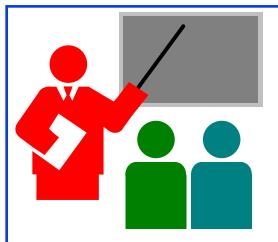
>
$$D_{CPU} = 2$$
, $D_A = 3$, $D_B = 1$, $Z = 4$
> $D = D_{CPU} + D_A + D_B = 2 + 3 + 1 = 6$
> $D_{avg} = D/3 = 2$
> $D_{max} = D_A = 3$

□ The balanced job bounds are:

$$\frac{N}{4+6+(N-1)2\frac{6(N-1)}{6(N-1)+4}} \le X(N) \le \min\left\{\frac{1}{3}, \frac{N}{4+6+(N-1)3\frac{6}{6+4}}\right\}$$
$$\max\left\{3N-4, 6+(N-1)3\frac{6}{6+4}\right\} \ge R(N) \le 6+(N-1)2\frac{6(N-1)}{6(N-1)+4}$$



Ν	Res	sponse Ti	lme	T	hroughp	ut
	Lower		Upper	Lower		Upper
#	BJB	MVA	BJB	BJB	MVA	BJB
1	6.000	6.000	6.000	0.100	0.100	0.100
2	7.200	7.400	7.800	0.169	0.175	0.179
3	8.400	9.088	10.500	0.207	0.229	0.242
4	9.600	11.051	13.364	0.230	0.266	0.294
5	11.000	13.256	16.286	0.246	0.290	0.333
• •	• •	• •	• •	• •	• •	• •
15	41.000	41.089	46.091	0.299	0.333	0.333
16	44.000	44.064	49.085	0.301	0.333	0.333
17	47.000	47.045	52.080	0.303	0.333	0.333
18	50.000	50.032	55.075	0.305	0.333	0.333
19	53.000	53.022	58.071	0.306	0.333	0.333
20	56.000	56.016	61.068	0.307	0.333	0.333
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Summary

- 1. Open queueing networks of M/M/1 or $M/M/\infty$ can be analyzed exactly
- 2. MVA allows exact analysis of closed queueing networks. Given performance of N-1 users, get performance for N users.
- 3. Approximate MVA is used when there is a large number of users. Assume queue lengths for a system with N users and compute, response time, throughput, and queue lengths.
- 4. Balanced Job bounds: A balanced system with $D_i = D_{avg}$ will have better performance and an unbalanced system with some devices at D_{max} and others at 0 will have worse performance.

Homework 34

For a timesharing system with two disks (user and system), the probabilities for jobs completing the service at the CPU were found to be 0.75 to disk A, 0.15 to disk B, and 0.1 to the terminals. The user think time was measured to be 5 seconds, the disk service times are 30 milliseconds and 25 milliseconds, while the average service time per visit to the CPU was 40 milliseconds.

Using the queueing network model shown in Figure 33.8:

- a. Use MVA to compute system throughput and response time for N=1,...,5 interactive users
- b. Use Schweitzer's approximation to MVA with N=5 users. Use a starting value of 5/3 for each of the three device queue lengths and stop after 5 iterations
- c. Write the expressions for balanced job bounds on the system throughput and response time of the system and compute the bounds for up to N=5 users.